



USAID

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News

New Alternate Responsible Officer On-Board at USAID

Many of you have worked with Mr. Edward Pramuk at USAID/EGAT/ED over the past couple of years. Effective immediately, Ed's duties will be assumed by Linda Walker of USAID/EGAT/ED. Everything that Ed has been responsible for will now be handled by Linda. This includes notifications of non-returnees, SEVIS issues, the tracking and mailing of DS-2019 forms, validation of travel, access to the Visa Compliance System (VCS) and password issues.

Linda Walker can be reached at lwalker@usaid.gov, or by phone at 202-712-1786. Linda is located in the Ronald Reagan Building, USAID/EGAT/ED, Room 3.9, Washington, D.C. 20523.

Participant Contact with the USAID Help Desk

Recently, the USAID Help Desk has been contacted directly by USAID-sponsored exchange visitors currently in the United States, or who are being processed for future programs. Participants should not be contacting the Help Desk with inquiries regarding their current or future US programs. All participant questions should be directed to the appropriate individual at USAID or the contracting organization. A person from USAID or the contracting organization should then contact the Help Desk at jvisa@devis.com or +1.703.527.4340. Please do not provide this contact information to your participants.

Updated J Visa Compliance Complete Guide Available

The latest version of USAID's Complete Guide to J Visa Compliance is available on the technical support web site at <http://trainet.usaid.org/Documents>. If you are involved with USAID J Visa processing, please download these latest versions now. Also, while you're browsing, take some time to explore the other helpful areas of this web site.

TraiNet Web and VCS Get New URLs

TraiNet Web and the Visa Compliance System can now be accessed through their new URL extensions at the following addresses:

TraiNet Web: <http://trainetweb.usaid.gov>
VCS: <https://vcs.usaid.gov>

The old URLs with .org extensions are still accessible, but will eventually be phased out. You should encourage all users to access these sites from the new .gov address.

Exchange Visitor Compliance and TraiNet Workshops

USAID will once again be sponsoring one-day workshops in Washington, DC on J visa compliance, using TraiNet Web and the VCS. Dates are August 6th and September 10th. The workshops are held in the Ronald Reagan Building from 9:00 AM to 3:30 PM and are offered at no cost to USAID and partner staff. Contact Chris Kagy at ckagy@devis.com to register.

Hints & Tips

Procedure for Resetting R1 TraiNet Passwords

The USAID Help Desk gets regular requests to reset TraiNet R1 passwords. This is not necessary, as TraiNet Web passwords can be reset by users themselves. Follow this simple procedure to reset your TraiNet password if you have forgotten it:

1. Go directly to the TraiNet web site at <http://trainetweb.usaid.gov> and click the login link.
2. Notice, on the left of the screen, the link that says **I Forgot My Password**; click this link and enter your user ID when requested (your user ID should be your email address).
3. TraiNet will email you a new temporary password. Look for an email from jvisa@devis.com.
4. Once you receive it you will be required to change your temporary password upon logging in for the first time. Go to <http://trainet.usaid.org/TNWebFAQ/> and follow the instructions for the first FAQ to change your password.

Procedure for Resetting R2 and R3 VCS Passwords

R2 Verifiers and R3 Approvers who forget their passwords cannot reset them like the TraiNet Web procedure described above. The USAID TraiNet/VCS Help Desk cannot assist you with your password reset. If your VCS account is locked, please contact Ms. Linda Walker at lwalker@usaid.gov.

TraiNet/VCS Help Desk

jvisa@devis.com * phone 703.527.4340 * <http://trainet.usaid.org>

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